

Milesight-Troubleshooting Plugin Installation in MAC

Milesight Technology Co.,Ltd.



Camera Version	xx.6.0.39	Update	2016.4.27

Milesight cameras can support to view the live video under MAC OS, while they need to be installed the plugin "camview.dmg" first. For details, please refer to the steps as follows: **Step1:** Open the camera web page via Safari,the web interface is as following:



Figure 1

Step2: After logging in, without installing plugin, the web interface is as following:



Figure 2



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Step3: Click the link on the center of the black screen to download the plugin. Double click the camview.dmg downloaded. It will turn into IPCComponent.pkg, double click the file to start installing.



Figure 4





Figure 5



Figure 6



	💝 Install IPCComponent
	Installing IPCComponent
 Introductio Destination Installation Installation Summary 	Installer is trying to install new software. Type your password to allow this. Username: Milesight iMac Password: ••••••
	Cancel Install Software
	Go Back Continue
	Figure 7
	🤤 Install IPCComponent
	The installation was completed successfully.
 Introduction Destination Select Installation Type Installation 	
 Summary 	The installation was successful.
	The software was installed.
	Click Restart to finish installing the software.
	Go Back Restart

Figure 8





Step4: Restart your MAC system, log in camera web page again, oops, still black screen:

	192.168.8.151 C	
User Name : admin → L	ogout Mil	esight Network Camera
<u><u>R</u>.</u>	UDP = Least Delay =	AUTO 2 100%
Zoom		
3 ₁₀	Click here to download and install controls manually. Please refresh the page after installation. If you still don't see the video, please	s check whether the browser allow the control run.
the Configuration		

Figure 9

Step5: Enter Preferences option under Safari menu, allow the camera plugin to run.



Figure 10





• • •	Security
General Tabs AutoFill Passwords Search Security	Privacy Notifications Extensions Advanced
Fraudulent sites:	Warn when visiting a fraudulent website
Web content:	Enable JavaScript
	Block pop-up windows
	Allow WebGL WebGL Settings
Internet plug inc	Allow Diversion Diversion Cottingen
internet plug-ins.	

Figure 11

	Allow websites to use this plug-in with the settings below:		
	Currently Open Websites		
	M 192.168.8.151	Allow Always 🛕 🗘	
	 — <i>"camview Plug-in" does not support the plug-ins.</i> Websites using this plug-in may be able t and data. When visiting other w 	highest level of security for Safari to access your personal documents websites: Allow Always AS	

Figure 12

Step6: After allowing the plugin to run, refresh the camera web page, the live view will show up now.







Figure 13